

# Banking Information system for Effective Customer Services

Realizing the importance of ICT in daily life- in personal as well as business/social / government organization, Cybernetics has come up with the Innovative Smart Solution named as Banking Information System For Effective Customer Services in association with Nepal Telecom .Through this innovative solution, banking organization can easily translucent their any information to desired or large no of general people for 24x7 hours a day, whenever they want both online and offline basis.This innovative smart solution is an industrial router which is based on CDMA/GSM technology. So, it can be easily operated in remote as well as urban areas of any part of Nepal

## Main Features



Can operate 24 x7 hours a day which gives the concept of 24x7 hour Bank Opening



Consumer can even get the full information and banking facilities/services in the absence of respective staff which help to save the time and effort



Customer can easily get the information about banks and also enjoy the many application in offline while they are waiting in the long queue of bank



Bank forms and banking information, news, share information, CSR activities and other notices related to banks can be updated and can be accessed by customer easily in offline basis

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Blacklisting of unnecessary or heavy data consuming websites



Remote monitoring, management and maintenance services are also available in this system



Applications, audio and music videos, which constitutes of entertainment materials can be installed in its memory card. The videos can be streamed offline and the applications can be download offline as well in any devices like mobiles, laptops and so on. Then, the downloaded applications can be used. This facilitates huge data saving as internet connection will not be required to access them



**Cybernetics Pvt. Ltd.**  
In association with Nepal Telecom  
(for Remote Internet Access)